



Terms and Conditions

IMPORTANT: Read Carefully The Terms & Conditions

The balance of the amount due for the full cost of the holiday must be paid 8 weeks before the start of your holiday. If the balance remains unpaid after this date, we reserve the right to cancel your booking, retain your deposit and apply cancellation charges as follows:

CANCELLED WITHIN

60+ days
45-60 days
30-44 days
20-29 days
19-1 days

CANCELLATION CHARGES

deposit only
50% or deposit, whichever greater
75% or deposit, whichever greater
90%
100%

The descriptions of properties and facilities given in the brochure were accurate at the time of compilation. No responsibility is accepted for subsequent changes.

These conditions together with the information contained in the brochure form a contract between you and us. When we have confirmed your booking, a contract exists under which we accept responsibility for the provision of all the services described in our invoice to you. This contract shall be governed by English law and is subject to the jurisdiction of the Courts of England and Wales.

You must complete a booking form, accepting on behalf of all your party the terms of these booking conditions and paying the appropriate deposit. It is your responsibility to check that the details on your invoice are as indicated on the booking form. You or any member of your party may cancel the holiday at any time, provided written confirmation is made by the person who signed the booking form. Calculation of cancellation charges commence from the receipt by us of written confirmation of cancellation.

Compensation will not be payable by us to you if we have to cancel your holiday for any of the following reasons: war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions or congestion of air, rail or sea ports, technical problems due to transport, cancellation or changes to schedules by scheduled airlines or similar events beyond our control.

If you have a complaint about your holiday or consider anything not to be as you had expected, please contact us immediately and we will try to resolve the situation to your satisfaction. We cannot consider any complaint that is made after your departure.

Please do not arrive before **3.00pm** on the first day of your holiday and you must depart before **10.00am** on the last day of your holiday. Pets may be accepted on request and must be kept under control at all times and dogs must be kept on a leash when within the boundaries of the holiday property. **Please note that pets at not allowed in bedrooms.**

Damage deposits must be paid with the balance of your holiday. The damage deposit will be refunded after your holiday. Any damage to the property or facilities and any breakages must be paid for in full before departure. Items of furniture, crockery, cutlery and linen must not be removed from the premises under any circumstances. This specifically includes high-chairs and cots.

If you have booked more than one holiday home, please ensure that any equipment transferred between properties is put back in its original location before you depart.

Please leave the property in a clean and tidy condition. If additional cleaning is required, this will be charged for at 15 euros per hour.

Additional cleaning is defined as: Cleaning cooker hobs and oven linings; cleaning walls or ceilings; removing stains from curtains, carpets, furniture, beds or linen/duvets; washing and drying used crockery/cutlery and cleaning baths/showers if left unclean.

Please note that the use of swimming/paddling pool, games equipment etc are at your own risk
Children are NOT permitted to use the swimming pool or paddling pool unsupervised by an adult
It is your responsibility to arrange personal insurance covering you and your party whilst on holiday.